

CHECKING FOR ALTERNATE MODELS

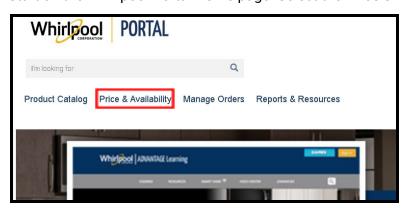
Purpose

Use this Quick Reference Guide to view the steps to check for alternate models through the Whirlpool Portal.

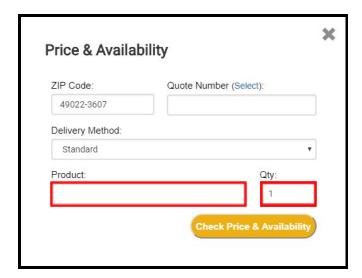
- Searching for alternate models can also be done through checking the price & availability of a product.
- Alternate products are shown when there is a long lead time for the originally requested product to be shipped.

Steps – Check for Alternate Models through a Price & Availability Check

1. Start on the Whirlpool Portal Home page. Select the Price & Availability tab.



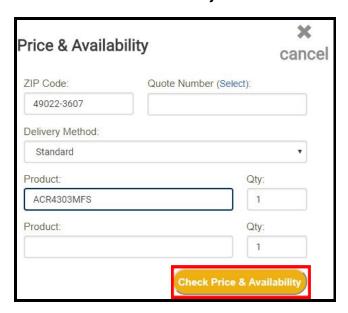
2. Type the Model Number in the Product field. Enter the desired quantity.



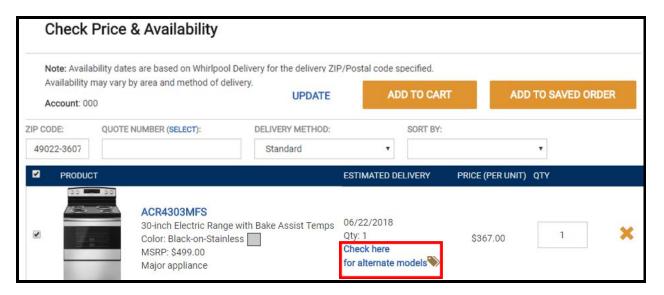




3. Click Check Price & Availability.



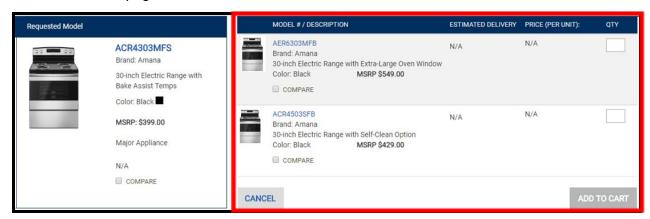
4. The product price and availability displays. Alternate models display if the product is not available to ship within 7 days from the current date. Click **Check here for alternate models**.





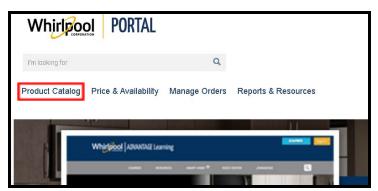
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5. The **Alternate Models** page displays. If an alternate model is available, it can be added to the cart from this page.

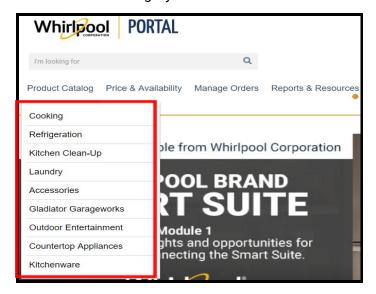


Steps – Check for Alternate Models through the Secure Checkout

1. Start on the Whirlpool Portal **Home** page. Select the **Product Catalog** tab.

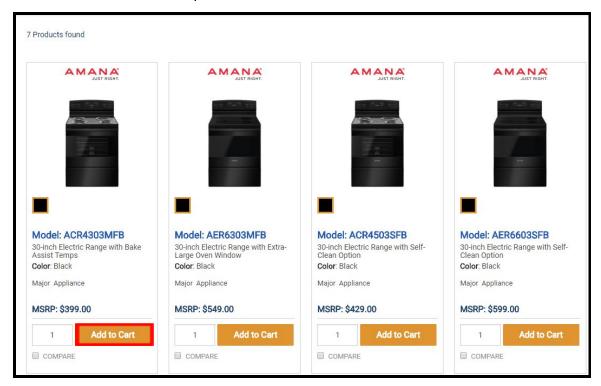


2. Select the item category.

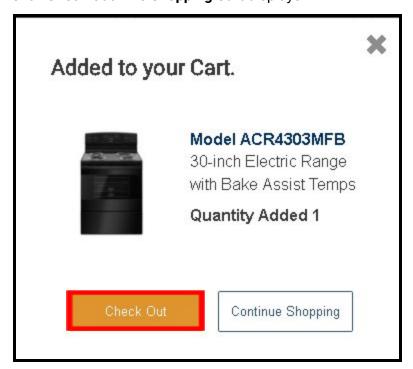




3. Click **Add to Cart** to add the product to the cart.



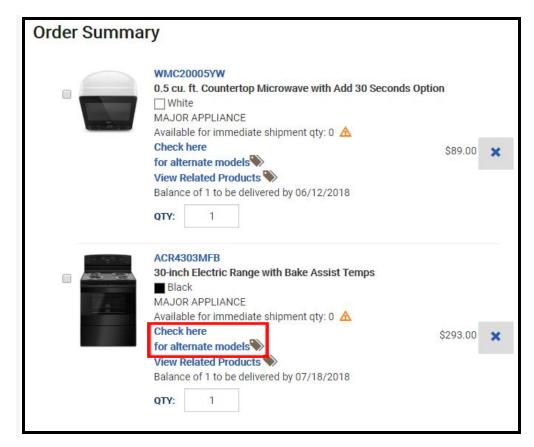
4. Click Check Out. The Shopping Cart displays.





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- 5. Click Check here for alternate models to view any alternate models.
 - Not all products will have alternate models.
 - Alternate models display if the product is not available to ship within 7 days from the current date.



6. The **Alternate Models** page displays. If an alternate model is available, it can be added to the cart from this page.

